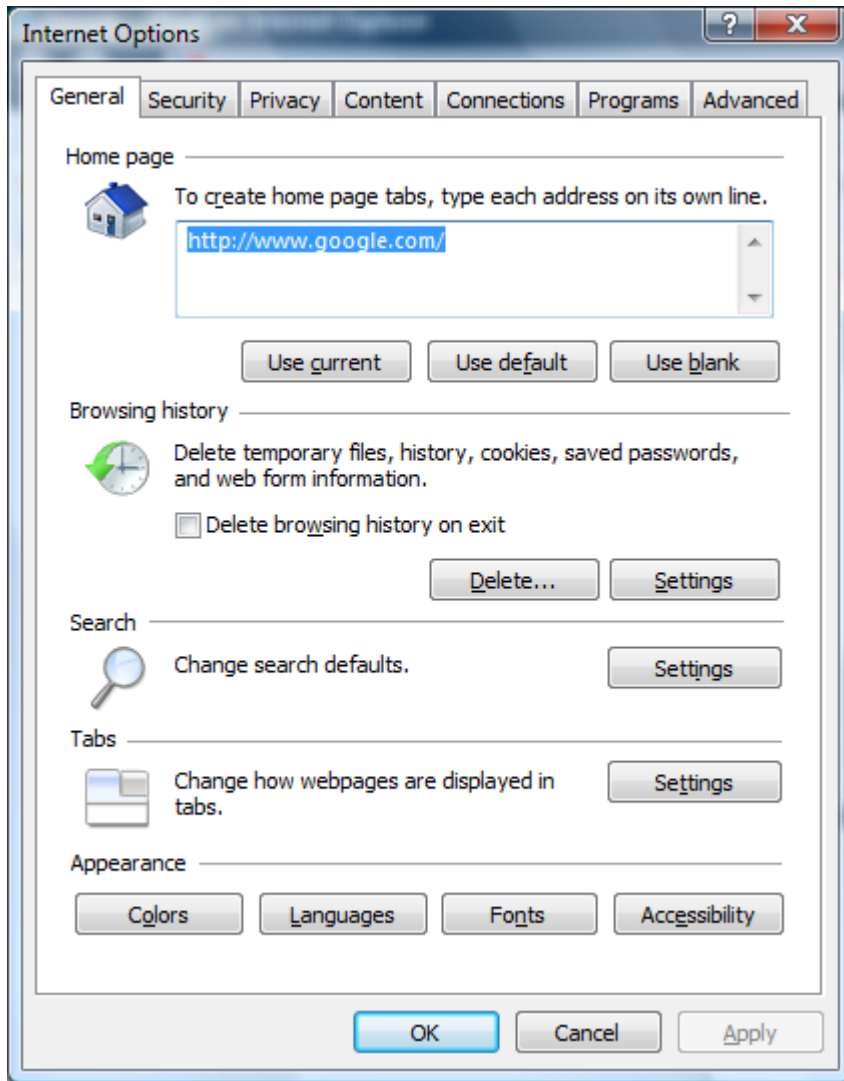


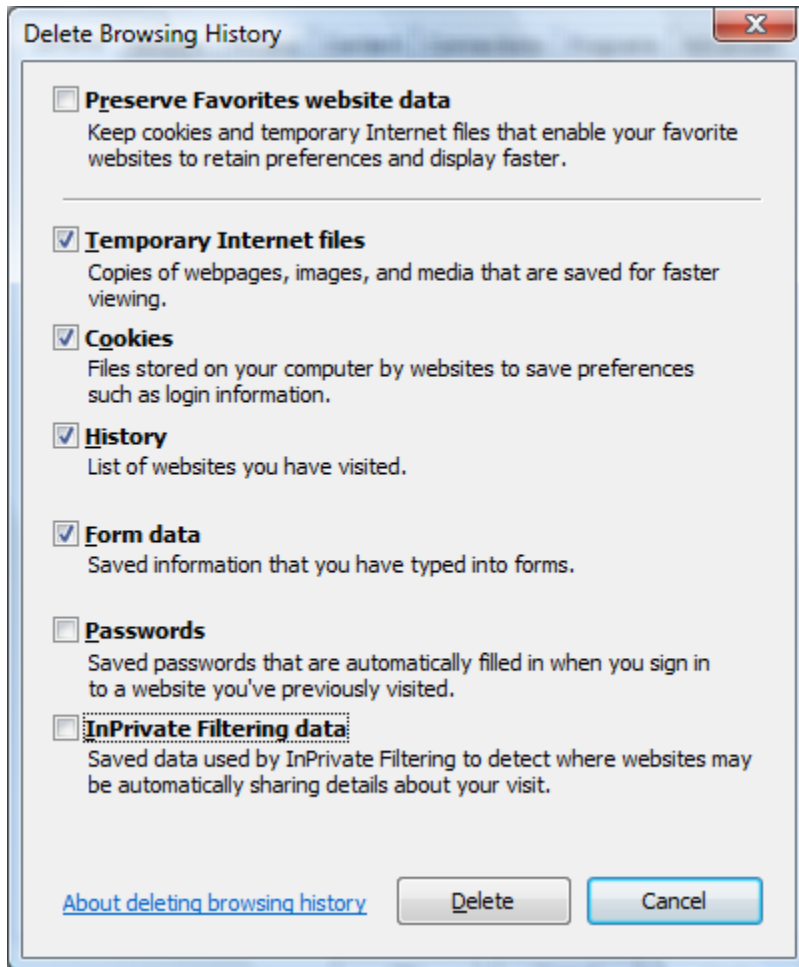
Internet Explorer 8

Click on **Tools** and from the drop-down options choose **Internet Options**

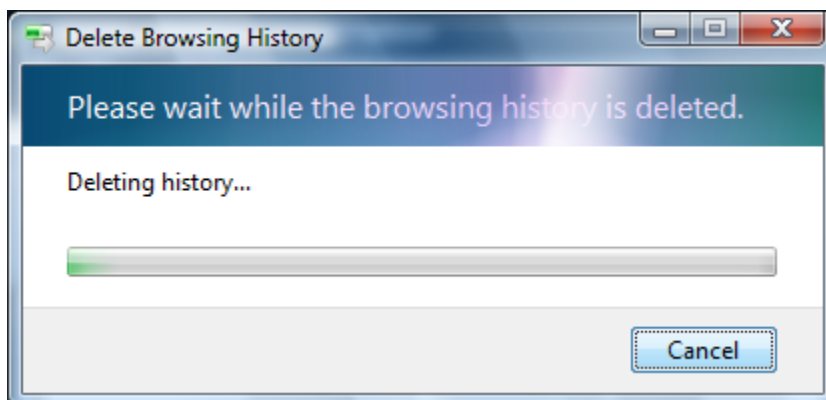
Under the Browsing History section, click on the button that says **Delete**



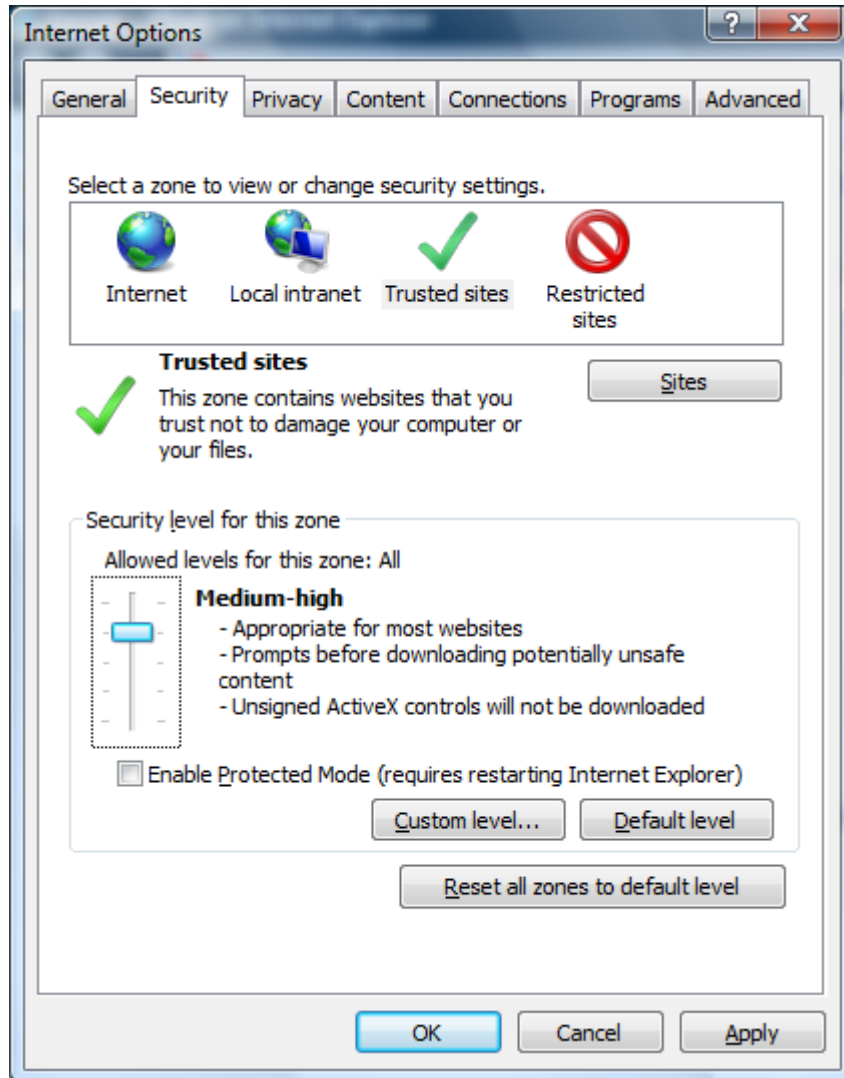
Select and check mark the following: Temporary Internet Files, Cookies, History and Form data (form data might be optional, especially if a customer doesn't want to check this box)



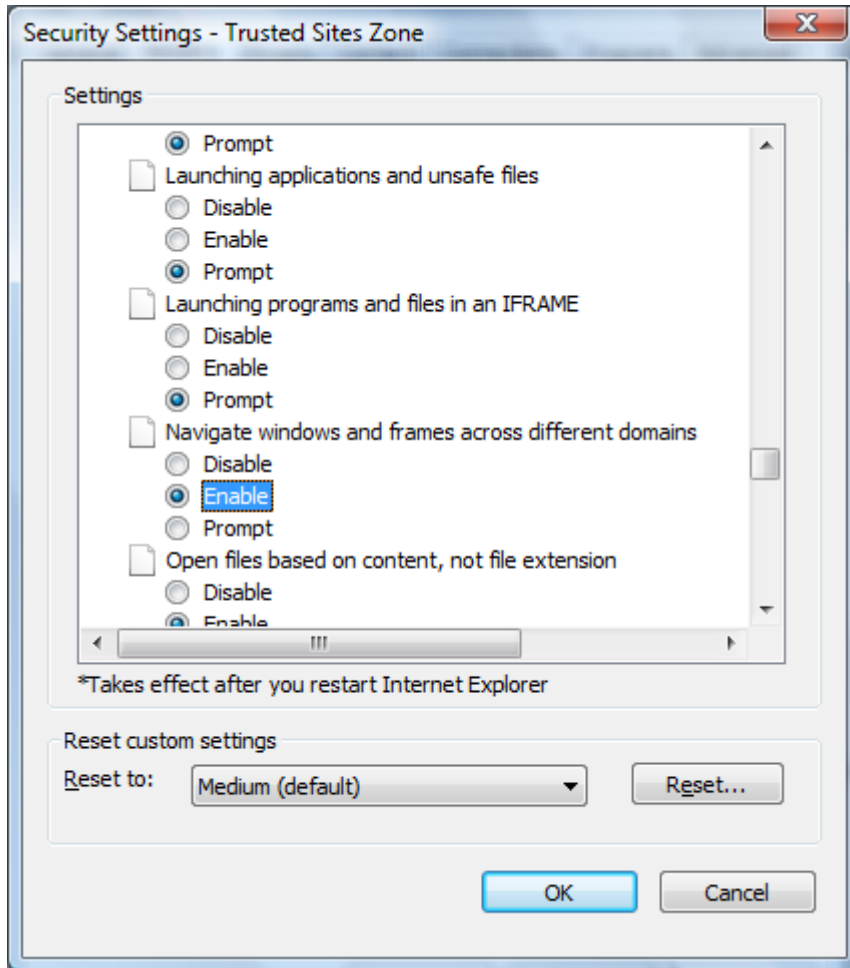
Click **Delete**, this might take awhile (especially if there's a lot to clean). Below is a screenshot of what the customer will see:



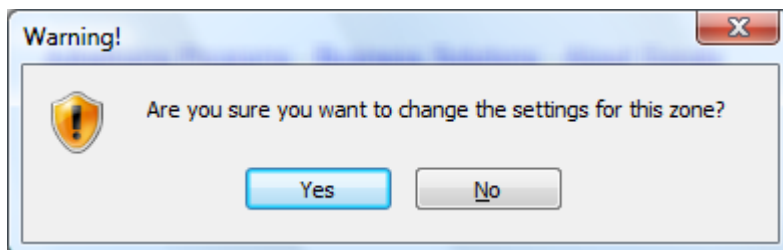
Click on the **Security Tab**, click on the green check mark for Trusted Sites. Click on Default Level and make sure the security level of the thermometer zone is Medium-High. Click the **Apply** button.



Click Custom level, about 2/3 down in the list you will see option that says *Navigate windows and frames across different domains*. Make sure it is enabled. Click **OK**.

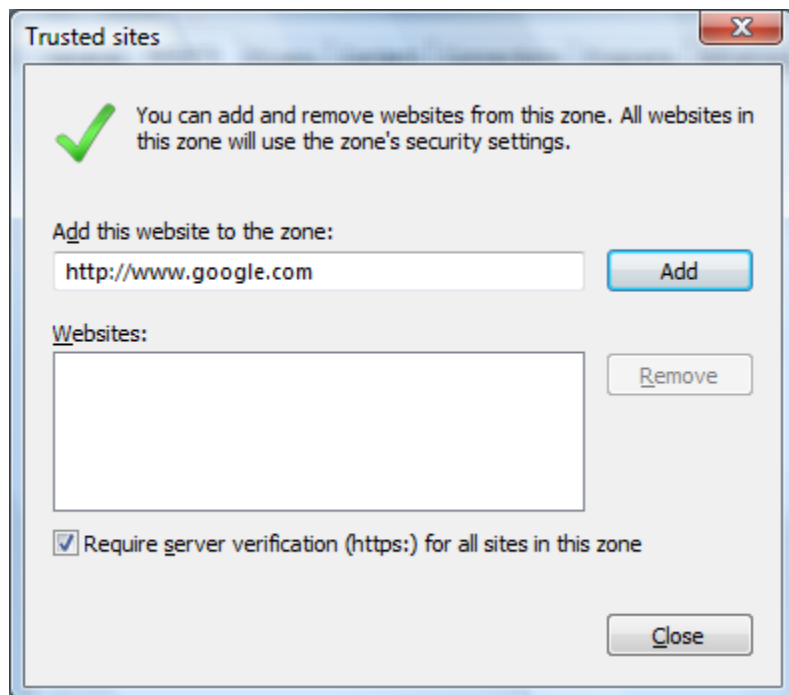


Click **Yes** at the next java prompt:



Stay on the Security tab and trusted sites, click on **Sites**. Enter the following site in trusted sites:

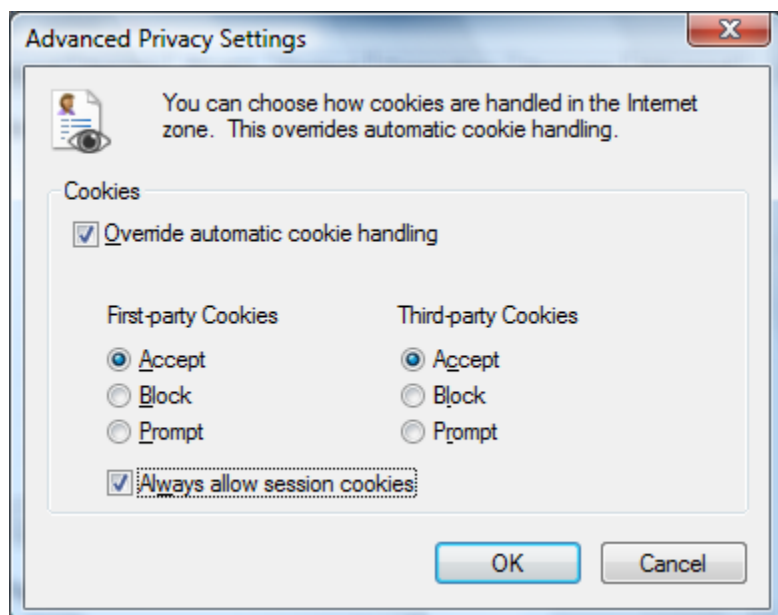
<https://www.netit.financial-net.com>



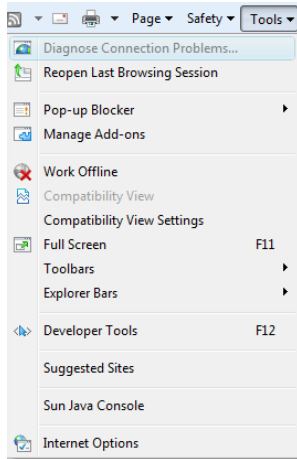
After the two sites are entered click **Close**.

Click on the **Privacy** tab then click the button that says **Advanced**

Make sure Override automatic cookie handling and *Always allow session cookies* are checked. First and Third-Party Cookies should both say *Accept*. Click **OK**



Click **Apply** and then **OK**, go back to the Tools drop down below the address bar in the far right corner and click **Compatibility View Settings**



Make sure the last box is checked: Display all websites in Compatibility View then click **Close**

